

PEOPLES ENERGY

January 16, 2002

Edith C Beasley
6544 South Cottage Grove Avenue Store
Chicago, Illinois 60637

Re: 3500003700387
6544 S. Cottage Grove Ave STR

Account Statement

Dear Customer:

As you requested, the following information is the billing history of the above account for the dates requested.

Read Date	Bill Days	Reading	Cubic Feet	Amount
01/09/02	29	7235	581	\$362.55
12/11/01	336	6654	411	\$659.41
01/09/01	32	6243	565	\$617.68

Retroactive → this is a lot of bullcrap.

Sincerely,

Customer Care Department

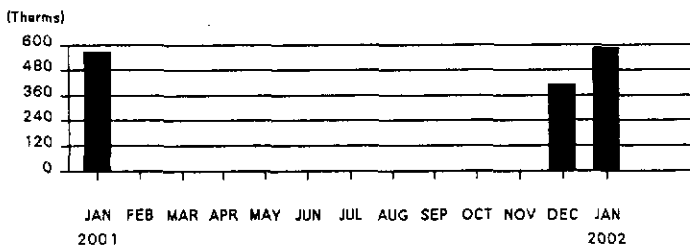
I went into the downtown office on 01-10-02. I requested duplicate bills. This statement is an insult. This S. Nelson way of playing games to deny my refund of 1625.51. Plus he had the nerve to put me on a budget which the original bills would show. This totally disregards my payments up to Sept. I think the amt was 1625.00. I misplaced my bill.

Bill Date	Account Number	Payment Due Date	Amount Due
01/11/2002	3 5000 0370 0387	01/28/2002	\$362.55

CUSTOMER

Name Mrs Edith C Beasley
Account Number 3 5000 0370 0387
Service Address 6544 S Cottage Grove Ave Str
Chicago IL 60637-4210
Service Classification Rate 2 - General Service
Heating Account Yes
Next Meter Reading February 8, 2002

SUMMARY OF USAGE



SUMMARY OF CHARGES

Credits And Charges Since Your Last Bill

Previous balance	\$966.10
Refunded amount	966.10
Balance	\$0.00

Average Daily	Jan 2001	Jan 2002
Therms Used	18.06	20.64
Temperature	14 °F	28 °F

Current Charges

Customer Charge	19.50
Distribution Charge	
First 100 Therms	\$.34107 x 100.00 Therms = 34.11
Over 100 Therms	\$.13180 x 498.43 Therms = 65.69
Environ Activities	\$.00240 x 598.43 Therms = 1.44
Gas Charge	\$.33530 x 598.43 Therms = 200.65
Current Charges Before Taxes	321.39

CURRENT USAGE

Billing Period 12-11-01 to 01-09-02 Days of Service 29

Meter Reading		Difference (100 Cubic Feet)
Previous	Current	
Meter Number P2083258		
6654 Estimate 12-11	7235 Estimate 01-09	581

Therm Conversion 581 x 1.030 BTU Factor = 598.43 Therms

Taxes

Illinois Gross Revenue Tax	\$321.39 x 0.10 % = 0.32
Chicago Municipal Utility Tax	\$321.39 x 8.24 % = 26.48
Illinois Gas Revenue Tax	\$.024 x 598.43 Therms = 14.36
Current Charges After Taxes	362.55

Total Balance \$362.55

*He has butchered up my money
until I have no amt left.*

MESSAGES

If you would like to join the budget payment plan, simply pay \$270.00 instead of the account balance shown on your payment coupon. Your monthly budget installment amount will be \$270.00. To pay your gas bill by credit card, simply call 1-888-256-6445.

^{1,582}
Return this portion with your check made payable to Peoples Energy. Please write your account number on your check. Your service is provided by Peoples Gas, a subsidiary of Peoples Energy. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

PAYMENT COUPON

ACCOUNT NUMBER: 3 5000 0370 0387

Please Pay By 01/28/2002	
If paid after 01/28/2002	\$367.77
Account Balance	Amount Enclosed
\$362.55	

CAR-RT SORT **C026

|||||
MRS EDITH C BEASLEY
6544 S COTTAGE GROVE AVE STR
CHICAGO IL 60637-4210

PEOPLES GAS
CHICAGO IL 60687-0001

If paying by mail, please allow 5 days for delivery.

Yes, I would like to pledge one dollar per month to the Peoples Energy Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box -> ☐

Please do not write or stamp below this line.

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